

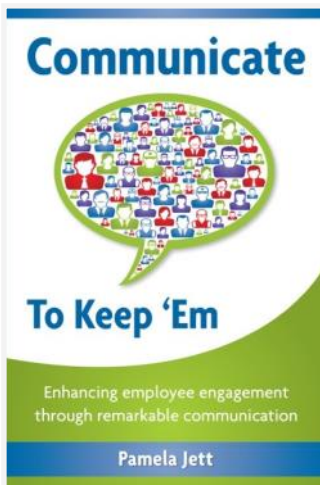


LEADERSHIP USA™

FEATURED FACULTY

AVAILABLE MONTHLY MEMBERSHIP SEMINAR

Crucial Conversation Skills for Leaders: A Toolkit for Performance Management Conversations



Discover how high-caliber leaders create remarkable results through consciously competent communication. Learn how to have performance management conversations (even those critical or disciplinary in nature) with more confidence and with better results. During this fast-paced and content-rich program, master crucial communication skills to be the leader others want to work with and for. In this skill building and interactive program leaders of all levels will discover the secrets to great communication they can leverage to enhance performance, increase accountability, decrease defensiveness and bad attitudes, all while boosting productivity.

Pamela Jett, CSP

Pamela Jett knows words matter! She moves beyond communication theory into practical strategies that can be implemented immediately to create the kind of results her clients want. ... And get! Her high-content programs are energetic, fun, and memorable. These programs have helped leaders around the globe enhance employee engagement, manage tough conversations, and drive results. With more than 20 years of professional speaking experience, she is a communication expert whose clients appreciate her energetic delivery and practical tools for communication success.



Three Main Core Competencies

Communication, Performance/Productivity, Emotional Intelligence

This course is appropriate for:

C-Suite, Senior Executive, VP, Directors, Managers, High Potentials

Learning Library assets included:

Webinar: "A Leader's Toolkit for Difficult and Disciplinary Conversations"

For more information or to register, visit www.LeadershipUSA.biz or call 303-471-7401